Dear Sir or Madam,

You are entitled to an allowance from the Stad Gent to help cover the costs of collecting and processing your domestic waste. On the voucher below you can read how much you will save and how many rolls of garbage bags and bags for pmd (plastic, metal and drinking cartons) you are entitled to.

**Waarom nu reeds?**

**Why so soon?**

From 1 July you are no longer allowed to use the yellow IVAGO bags. Due to the Corona crisis, you were not able to exchange the bags sooner. That is why we would like to provide you with new green bags for domestic waste and blue pmd bags. Do you still have yellow bags? We will let you know when you can exchange them at a later stage.

**Hoe gebruikt u de bon?**

**How to use the voucher?**

From Monday 15 June 2020 until Friday 10 September 2021, you can exchange the voucher for­ IVAGO garbage bags and pmd bags. ­Please bring your ID card with you when you do so. Where and when can you exchange the voucher? You will find this information attached.

This voucher does not allow you to buy garbage bags in the store. Garbage bags collected may not be resold.

Closest temporary distribution point:

**Belangrijke informatie**

**Important information**

|  |
| --- |
|  |

Breng uw identiteitskaart mee

Bring your ID card

The voucher can only be redeemed if you show your ID card. Is a family member or an acquaintance collecting the garbage bags and pmd-bags on your behalf? Then they must show your and their own ID card.

Niet in de winkel

Not in shops

This voucher cannot be redeemed in shops. You are also not allowed to resell the bags.

Waar en wanneer?

Where and when?

You will find this information attached.

Hoeveel rollen krijgt u? Hoe zijn ze verpakt?

How many rolls do you get? How are they packed?

You will get between two and six rolls for household waste and between one and three rolls for pmd, depending on your family's situation. On the bottom left of the voucher you can see how many rolls you will get. Bring a bag so that you can easily take the rolls home with you. The rolls are packed as follows:

Household waste 50 litres: 11 bags per roll / Household waste 30 litres: 18 bags per roll / pmd 75 litres: 8 bags per roll

Omruiling gele zakken volgt later

Yellow bags will be exchanged later

Do you still have yellow bags? We will let you know when you can exchange them for new green bags **at a later stage**.

Wat doet u als u verhuist?

What to do when you move to a new house?

- If you move within the Z-zone in Gent (where bags for household waste are used) you can continue to use the bags.

- If you move outside of the Z-zone in Gent (where bags for household waste are used) to the C-zone of Gent (where containers for residual waste are used) or to a location with a sorting point with underground waste collection, hand in the remaining garbage bags at IVAGO. In exchange, we will empty your containers until the amount has been used up or you will receive an amount on your IVAGO card to use the sorting point.

- If you move outside Ghent: hand in the remaining bags at IVAGO.

IVAGO | Proeftuininstraat 43 - 9000 Ghent - tel. 09 240 81 11 - info@ivago.be - www.ivago.be